# Cybersecurity & Privacy: The Foundation of a Smart City

Smart Solutions Workshop: Technology & Innovation in Metro-Atlanta Cities

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## City of Decatur, Georgia

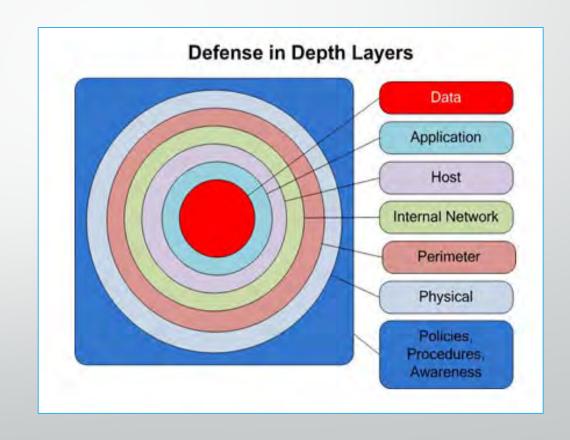
- ~20,000 population
- 225 full-time employees
- o IT staff
- IT services outsourced-VC<sub>3</sub>, Inc.
- Hosted Cloud Environment
- Technology Committee

## Cybersecurity-why should you care?

- Cybersecurity threats and techniques are becoming more sophisticated
- Government agencies are being targeted
- Cybersecurity attacks pose multiple risks to local governments:
  - Release/sell/destroy sensitive data (legal, personnel, financial)
  - Immobilize computer systems & disrupt services
  - Physical destruction (utilities, dams, traffic signals)
  - Compromise communications channels (social media, website, emails)

## Cybersecurity Risk Assessment

- Georgia Tech Research Institute (GTRI)
- Defense in Depth model
- National Institute of Standards & Technology (NIST) Cybersecurity
  Framework
- Identify, assess & respond to risks



## Defense in Depth

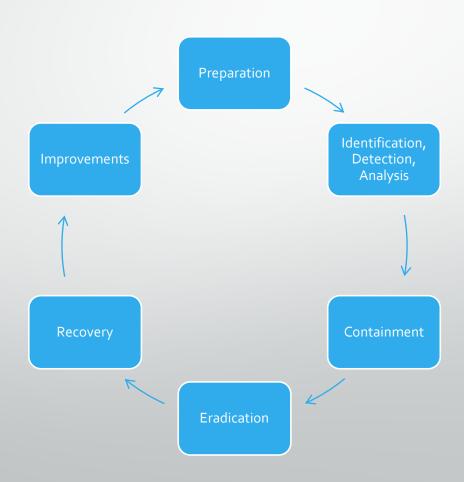
# Policies, Procedures & Awareness

- Incident Response Plan\*
- Training-SANs Institute
- Policies-IT User, Portable Media, Passwords

#### Perimeter-1<sup>st</sup> Line of Defense

- Intrusion Detection Services
- Intrusion Prevention Services
- URL filtering

## Incident Response Plan



## Defense in Depth

#### **Internal Network**

- Access Control Lists-prevent lateral attacks
- Segment Network
- Network Jacks

#### Host-Servers, Workstations, OS

- Windows Firewall
- Antivirus, Malware software

## Defense in Depth

#### **Applications**

- Storage of sensitive data
- Website separate from network

#### Data

- PII storage
- Approval process to access data
- Mobile Device Management

## **Privacy Policy**

#### Purpose

- Transparency to the public
- Protect personal data privacy rights
- Awareness of vendors' privacy standards

#### Categories to Address

- Personal Identifiable Information
- Mobile Application Tracking
- IP Addresses
- Public photos & videos
- Sensors-transparency and/or consent
- Children's privacy

## Questions?

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