















































Dimock's Description of Difference

- Business administration is essentially a dictatorship, or at any rate a monarchy
- Governmental administration is less responsive than business management because it is more accountable. It must adhere to the law; this being the case, meticulous regulations are promulgated
- Another advantage enjoyed by business management is the greater continuity of policy and executive leadership
- Governmental administration is more complex because of the nature of public duties. Government regulates, prohibits, prosecutes

Dimock, M. E. (1937). "The Study of Administration." The American Political Science Review 31 (1): 28-40.

THE HAROLD F. HOLTZ MUNICIPAL TRAINING INSTITUTE





Collins' Argument

- "The whole purpose of the social sectors is to meet social objectives, human needs and priorities ..."
- "There aren't that many great businesses out there."
- What he suggests is that government be run like a great organization
- This requires good organizational principles like performance measures, and efficient and effective service provision

Collins, J. (2005)., Good to Great and the Social Sectors; Why Business Thinking is not the Answer. Harper Collins:New York

THE HAROLD F. HOLTZ MUNICIPAL TRAINING INSTITUTE























